



COMPANY OVERVIEW

JANUARY 2024





WHO WE ARE

Intdev is a top South African ICT solutions provider that offers sustainable value through leading technologies. We strategically collaborate with customers, providing insights and aligning technology with business strategies. Our agility, industry knowledge, proven delivery, and strong performance make us a leading partner in the ICT sector.

Intdev solutions and services are delivered across three focus areas:

TECHNOLOGY SOLUTIONS



The organisation designs and builds technology facilities and solutions. We implement high-performance, purpose-built technology systems that are secure and that equip you to compute, store and connect successfully. We enable your business through the application-enabled infrastructure's automation, orchestration, and integration.

BUSINESS APPLICATIONS



Our enterprise application services deliver business insight and promote transparency, helping you better understand your business' performance. We help you to structure, manage, view and use your information to make informed, systematic decisions based on real-time data. Automating business processes and integrating applications and systems improve your productivity and enable quick and easy collaboration.

MANAGED SERVICES



We help you to manage your business using 24x7 ICT services that enable you to provide a fast, effective I.T. experience to your staff and customers. Delivery and support flexibility means that our I.T. services can flex or shrink as your requirements change. We provide everything as a service with a compelling cloud offering that gives you fit-for-purpose solutions. Our service catalogue spans all technical disciplines and functional areas of your business and accelerates your time to value by delivering precisely on your business needs.



OUR MISSION



We take **PRIDE** in ourselves as Industry Innovators within the I.T. Industry, delivering **WORLD-CLASS TECHNOLOGIES AND SERVICES** to our customers.

PRIDE

By focusing on and recognising excellence, we can motivate our staff to go that extra mile, taking pride in everything we do, and encouraging them to continue to deliver exceptional service to our customers.

WORLD-CLASS TECHNOLOGIES AND SERVICES

Building a Supportive company culture that manages our customers expectations ensuring that we consistently deliver a world-class customer experience.

- Being an equal opportunities employer, focused on developing our staff to realise their full potential through the structured implementation of relevant training and development programs;
- Taking Pride in ourselves as Industry Innovators, offering “best in class” service-based solutions to our customers.
- Driving continuous innovation and improvements our in supply-chain management, services and solutions
- Exploring new growth opportunities
- Being recognised and acknowledged as a provider of superior products and services
- Driving ongoing expansion of our product and service offerings in order to promote growth, and penetrate new markets
- Continue to be a significant contributor to our social and economic environments



OUR VISION

TECHNOLOGY PARTNER

To help organisations implement and optimize their technical systems.
Designing and Building bespoke customer solutions.



To be the **TECHNOLOGY PARTNER OF CHOICE** for
CUSTOMERS, PARTNERS, VENDORS AND EMPLOYEES.

RETAIN

Our Staff and Customers are at the heart of our organisation and form the core of our business. Retention of both our customers and our key employees is ensured through the ongoing implementation and monitoring of our strategic retention programs and initiatives.





CORE VALUES



INTEGRITY

We do the right thing, regardless of the consequence. We value openness and honesty.



ACCOUNTABILITY

We set high expectations for ourselves, taking full accountability for the quality of our services.



EFFICIENCY

Managing our clients IT environments efficiently and effectively, creating additional value.



EXEMPLARY SERVICE

Regardless of size or scope, we strive to provide a service that consistently exceeds customer expectations – We aim to excite and delight our customers through each of our interactions with them.



ENTREPRENEURSHIP

We encourage non-traditional thinking and calculated risk-taking. Which will enable us to learn as individuals and business.



RELATIONSHIPS

The strength of our dealings with our clients is reflected in the lasting relationships that we build.

ALVIVA HOLDINGS

GROUP SERVICE

Alviva Treasure
Parce
Pinnacle Facilities
Protectaire

INTERNATIONAL

Pinnacle Micro
Boditse
Axiz Technology
Axiz Namibia
Appelby
Axiz Workgroup Moz
Axiz Botswana
Axiz Workgroup Kenya

DIRECT INVESTMENT

Financial Service
Centrafin
Applications & IP
Merlynn

SA INVESTMENT

Ledibogo Trust
Ledibongo RF
DCT Holdings

Applications & IP
Sintrex

INVESTMENT IN ASSOCIATE

APEX

RENEWABLE ENERGY

Solareff
Gridcras

ICT DISTRIBUTION

ASMS
Axiz
Pinnacle
Modrac
Tarsus
VH
Arriba
Froggy
Obscure

ICT DISTRIBUTION

Intdev
Centravoice
Datacentrix Holdings
Datacentrix
Datacentrix Properties
Infrasol
Merq
E Network
Electronic DNA
Datacentrix Qatar
Datacentrix DMCC
DG
DG Consulting

GROUP STRUCTURE



LISTED COMPANY
WHO WE ARE



BEE STATUS

Alviva - Level 1 Contributor
Intdev - Level 1 Contributor
Intdev - Level 2 QSE



ACCREDITATIONS & ACCOLADES

BEEE – Level 1
Contributor

Rubiq IRMSA
Communication and
Technology

Gambling Board
Limpopo Compliance
Licence

Lenovo – ThinkAgile
SA Partner

McAfee Growth
Partner 2020

Rubiq Most Innovative
in GRC Tech 2018

Gambling Board
National Director
Licence

Gambling Board
Mpumalanga Compliance
Licence

Rubiq Most Innovative
in GRC Tech 2019 / Global

ACCREDITATIONS & ACCOLADES

Vodacom CEO Award
Best Enterprise Channel 2016

Vodacom CEO Award
Best Enterprise Channel 2019

**Vodacom
National Partner**

Vodacom Mobile Dealer
of the Year 2019

Vodacom Mobile Dealer
of the Year 2020

Vodacom Mobile Dealer
of the Year 2021

Vodacom CEO Award
Best Enterprise Channel 2023

CERTIFICATIONS

Certified Cabling Team

Certified Fortigate Level 3
Firewall Engineers

Certified McAfee Suite
Engineers

ISO270001 - Certified



SERVICE OFFERING



COMPLEMENTARY SERVICES



OUR BRANDS & PARTNERS

CORE SERVICES



INTDEV CLOUD PORTAL



INTDEV CLOUD PORTAL



INTDEV CLOUD PORTAL



MICROSOFT PRODUCTS



MICROSOFT PRODUCTS



CONNECTIVITY SOLUTIONS



CONNECTIVITY SOLUTIONS



CONNECTIVITY SOLUTIONS



CONNECTIVITY SOLUTIONS



MANAGED SECURITY



MANAGED SECURITY



MANAGED SECURITY



MANAGED SECURITY



Greenbone OpenVAS

Open Vulnerability Assessment Scanner

MANAGED SECURITY

COMPLIMENTARY SERVICES



BACK-UPS & DATA PROTECTION



GOVERNANCE, RISK & COMPLIANCE



ENTERPRISE BRAND MANAGEMENT



INTDEV VOICE SOLUTIONS



ERP/CRM MANAGEMENT



GSM DATA SOLUTIONS



STRUCTURED INFRASTRUCTURE



STRUCTURED INFRASTRUCTURE



STRUCTURED INFRASTRUCTURE



STRATEGIC TELECOMS
ENABLEMENT PLATFORM



INTEGRATED AUDIO VISUAL



PATCH MANAGEMENT



NETWORK & RESOURCE
MANAGEMENT



INTDEV MEDIA



OTHER PARTNERS



OTHER PARTNERS



OTHER PARTNERS



PARTNERSHIP STATUS

Trellix
Gold Partner

 **Microsoft**
Gold Partner

FORTINET
Gold Partner

CUSTOMER TESTIMONIALS



SKYNET

Intdev provides multiple product offerings, "They offer competitive rates and have always been excellent with their service offerings quality."

GEORGE MCDONALD



DIGITAL GENERATION

Intdev provide the following services to DG, server monitoring, management and reporting, virtual cloud management, web traffic reporting, as well as our backups and disaster recovery. Intdev always offers high quality services beyond expectation, and we have always been more than satisfied with their work.

WARREN BOOYSENS



BAYPORT

Intdev renders connectivity and security services to our company, "We are pleased with the functionality of the product and the service from Intdev. We Recommend Intdev for the implementation of the connectivity and security services"

MOHAMMED DAWOOD

CUSTOMER TESTIMONIALS



ALMANS

Intdev Implemented our Office 365 system, among other services they render us. The office system is a good fit for our company, we would highly recommend Intdev.

ADRIANO SALGADO



BETXCHANGE

Intdev renders Microsoft Office 365 services to our company, "We are pleased with the functionality of the product and the service from Intdev. We Recommend Intdev for the implementation of the system.

FARAI MADAMOMBE



LM BOOKMAKERS

Intdev hosts our servers in their Lenovo cloud solution, with backup and behind a secure environment with 100% uptime to date. Our connectivity is built on a SD Wan solution with Intdev.

LANCE MICHAEL

CONTACT US

GAUTENG

Address: International Business Gateway Park,
Cnr New And 6th Road, Midrand, South Africa, 1685

Email: gautengsales@intdev.co.za

Sales: 011 082 2727
Complaints: 010 494 3600

KWAZULU NATAL

Address: Intdev Building, 42 Brickworks Way,
Briardene, Durban, South Africa

Email: kwazulunatalsales@intdev.co.za

Sales: 031 492 8700
Complaints: 031 492 8600

WESTERN CAPE

Address: 1 Waterford Place, Century Boulevard,
Century City, Cape Town, South Africa

Email: capetownsales@intdev.co.za

Sales: 021 493 2300
Complaints: 021 493 2500

After Hours Emergency Support

011 082 2727 | info@intdev.co.za | support@intdev.co.za

www.intdev.co.za

